



Dear DTC Customers,

In response to the COVID-19 pandemic, DTC wants to be proactive in keeping our staff and community safe. Our business office is now closed to walk-in customers. This is effective Friday, March 20<sup>th</sup> and will remain in effect until further notice.

DTC's Customer Service Team will be available to assist you by phone or email. Please use the drop box located outside of our office for payments if you are unable to mail or pay online. If we cannot assistance you via phone or email, we will schedule an appointment. We apologize for any inconvenience.

To speak with a customer service representative please call 607-746-1500 or email DTC at [custserv@delhitel.com](mailto:custserv@delhitel.com)

Thank you,  
DTC Team